

How to place an order with Independence Australia

If you're new to online shopping, here's how to shop with Independence Australia in a few simple steps.

Tips for Ordering Online

- a You'll need an **email address** to place an order
- b Choose **"Discreet Packaging"** to keep your delivery box details private
- c Hit **"Back" button** at any time to go back a step
- d **Set up an account** so you can reorder products easily and track order status
- e **Link your web account** with your existing Independence Australia account by using the same contact details in your online registration.

Create Shopping Basket

To get started, type store.
independenceaustralia.com into your web browser.

- 1 Use **search bar** at the top of the screen or menu options to find products.
- 2 Select item with **Add to Basket**.
- 3 Enter **Quantity**.
- 4 Click **Add to Basket** to move item to shopping basket. Repeat steps until shopping is complete.
- 5 Click **The Basket** to review your shopping.
- 6 Click **Checkout Now** when product selection is complete.

Confirm Shipping

- 7 **Review** order summary.
- 8 **Add your personal details**, choose a delivery option and confirm any delivery instructions.
- 9 **Click Next**

Pay

- 10 Choose a **payment method** and enter your credit card or PayPal details.
- 11 Accept the **Terms and Conditions**.
- 12 Click **Place Order** to complete your transaction.
- 13 **Look out for an email** confirming your order details.

**Purchase
with a
purpose.**

We're a social enterprise, which means every purchase helps fund services for people with disability and supports children, young people and their families across Australia.